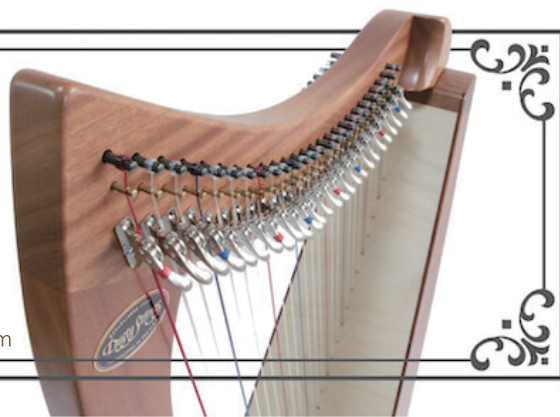


Dusty Strings

ユーザー登録の手順

celtnofue.com



Dusty Strings 社では独自のメーカー保証制度を設けており、ユーザー登録をすることにより、確実なサポートを受けることができますので、ぜひ登録をおすすめいたします。以下は Dusty Strings の保証とユーザー登録についての注意書きです。

- 保証は新品の製品の最初のオーナーにのみ有効です。(中古品にはメーカー保証はありません)
- ユーザー登録をすることで、保証が必要な際にすみやかに確認ができるようになります。(ユーザー登録をしなくても保証を受ける権利は損なわれません)
- 購入時の領収書(や振り込み記録などそれに準ずるもの)を控えておいてください。保証を受ける際に必要となることがあります。
- 当社はお客様のプライバシーに配慮いたします。同意なしにお客様の個人情報を第三者に渡したりセールス用途に利用しません。

登録前に購入したモデルと製造番号、購入年月日(支払った日)をご確認ください。

製造番号は、ハープであれば背面の一番下のサウンドホール(穴)を覗き込むとシールが貼り付けてあり、そこに書いてあります。ダルシマーは、表面板にあるサウンドホールから覗き込むと確認することができます。

手順 (オンラインで登録する場合)

こちらのページにアクセスしてください → manufacturing.dustystings.com/faq/warranty

項目ごとの入力画面がでますので、下記でそれぞれの項目の意味をご確認の上で記入を進めてください。

- Model (ハープのモデル)
- Serial Number (製造番号)
- Options (オプションについて英語で記入 例) Camac Levers など)
- This instrument was purchased new, and is being registered to the original owner. (この楽器は新品として購入しました。最初の所有者として登録します)
- Name of Instrument Owner (名前)
- Address Line1,2 (住所)
- City (市)
- State/Province/Region (都道府県)
- Postal Code (郵便番号)
- Country (国→Japan)
- Phone Number (電話番号)
- Email Address (メールアドレス)
- Previous / Next (前へ戻る / 次へ)
- Purchased From (購入店)
- City (購入店の市→店舗なら Tokyo または Kyoto、それ以外は Online Shop と記入)
- Country (購入店の国→Japan)
- Date Purchased or Received (購入年月日)
- Comments (コメント)
- Submit (送信)



購入時のハープケースに封筒が入っており、中に Warranty と書かれた白い紙がありますので、以下の写真を参考に書き進めてください。

Dusty Strings

3450 16th Ave. W., Seattle, WA 98119 • 866-634-1656 • www.dustystings.com

Warranty Information

At Dusty Strings, we place great importance on standing behind our warranty. Like many builders of musical instruments, we work to achieve a delicate balance between building for structural strength and building for good tone. Hammered dulcimers and harps must support tremendous tension; a typical 3-octave dulcimer can have over 2,000 pounds of total string tension, and a 34-string harp can have around 1,200 pounds. It's easy to overdesign an instrument to gain an absolute guarantee of structural strength, but as players we aren't satisfied with the sound and performance that result from that approach.

No instrument builder who has achieved portability, good volume and a vibrant tone can claim a history totally free of instrument problems, so the important question is whether a builder has the capacity and desire to provide assistance if there ever is a problem with one of their instruments. In more than four decades of building instruments, that's been one of our consistent priorities.

Most of our instruments carry a five-year warranty. There is a two-year warranty on the Ravenna 26, Ravenna 34, Serrana 34 and Boulevard 34, commensurate with the lower price levels of these models.

Warranty Terms

All Dusty Strings instruments are warranted against defects in materials and workmanship to the original owner for a period of five years (two years for Ravenna, Serrana, and Boulevard model harps) from the original date of purchase. All repairs covered under this warranty

will be provided without charge. The decision to repair or replace a defective instrument will be made by Dusty Strings. Shipping charges to and from Dusty Strings are the responsibility of the owner.

This warranty does not cover string breakage, lever breakage, damage to wood, hardware, or finishes due to normal use, carelessness, accident, extremes of humidity, dryness or temperature, or repairs or alterations made by other than Dusty Strings. Do not leave the instrument in a parked motor vehicle on a warm day. Temperatures high enough to soften glue (around 115°F or 45°C) can be quickly reached inside a vehicle parked in sun or shade, even with windows partially opened. Evidence of such an occurrence will void this warranty.

Register Your Warranty

Registering is not required in order for the warranty to apply, but will make it quicker and easier for us to help you in the event of a warranty claim. Proof of purchase may also be required, so be sure to retain your original purchase receipt.

To register online, go to:

manufacturing.dustystings.com/faq/warranty

To register by mail, fill out the form below and send it to:

Dusty Strings
3450 16th Ave W, Suite 200
Seattle, WA 98119
USA

Dusty Strings Warranty Registration

Model **モデル名** Serial Number **製造番号**

Owner's Name: **お名前**
Address: **英文ご住所**
Phone (optional): **電話番号(省略可)**
Email (optional): **メールアドレス(省略可)**
Purchased from: **購入元(Celtnofue)**
Purchase date: **購入年月日**
Comments: **コメント(省略可)**

お送り先はこちらです。

3450 16th Ave W, Suite 200 Seattle, WA 98119 , UNITED STATES

※送料はご自身でご負担ください。

